

HELPING CONNECTIONS HAPPEN.

HEALTH & DENTAL

# Booked chairs. Verified insurance. Zero no-shows.

---

HIPAA-aware AI that handles the front desk, fills cancellations in minutes, and turns happy patients into 5-star reviews — quietly in the background.

**62%**

NO-SHOW RATE

**3.4x**

NEW-PATIENT BOOKINGS

**< 30s**

AVG INSURANCE CHECK

CONTENTS

# Six systems, tuned for health & dental.

- 
- 01 HIPAA-aware voice receptionist**  
*Books, reschedules, verifies insurance — in one call.*

---

  - 02 Insurance & treatment chatbot**  
*PPO check, pricing, financing — answered before they call.*

---

  - 03 Healthgrades, ZocDoc & local map pack**  
*Own the search for 'dentist near me' and every procedure.*

---

  - 04 'Smile Files' — patient education podcast**  
*Build trust before they ever sit in the chair.*

---

  - 05 Digital avatar of the doctor**  
*A warm welcome before the first appointment.*

---

  - 06 Agentic AI for no-show recovery**  
*Cancellation detected -> chair filled in minutes.*
-

# 01

## **HIPAA-aware voice receptionist**

---

*Books, reschedules, verifies insurance — in one call.*

### THE PLAY

An empathetic voice agent answers every call, looks up the patient in your PMS, books directly into the hygiene or op schedule, and texts the intake form. Calls that need a human get warm-transferred with full context. Slack notifies the practice manager on urgent calls, Microsoft 365 keeps notes synced, and Gmail confirmations go out within seconds.

### PLAYS WELL WITH

Dentrix

Open Dental

Eaglesoft

NexHealth

Weave

### OUTCOME

**Front desk frees up 2+ hours a day.**

# 02

## Insurance & treatment chatbot

---

*PPO check, pricing, financing — answered before they call.*

### THE PLAY

Patients ask 'do you take Delta Dental?' and get a real answer instantly, plus CareCredit financing options and a same-week booking link. Spanish and English by default. Conversations sync into HubSpot, Mailchimp follows up with treatment-plan reminders, and Canva-built financing cards close the loop.

### PLAYS WELL WITH

CareCredit

Sunbit

Eligibility APIs

### OUTCOME

**Higher conversion from your existing website traffic.**

# 03

## **Healthgrades, ZocDoc & local map pack**

---

*Own the search for 'dentist near me' and every procedure.*

### THE PLAY

We tune your Healthgrades and ZocDoc profiles, build procedure-specific landing pages (Invisalign, implants, veneers), and add MedicalProcedure schema so AI engines cite you when patients ask. Google Maps and Google Business Profile stay in lockstep, Canva produces every landing-page hero, and Asana tracks the content sprint.

### PLAYS WELL WITH

Healthgrades

ZocDoc

Google Business Profile

Schema.org MedicalProcedure

### OUTCOME

**Be the answer when patients ask AI for a provider.**

# 04

## 'Smile Files' — patient education podcast

---

*Build trust before they ever sit in the chair.*

### THE PLAY

Short, friendly episodes with your doctors explaining procedures, anxiety, and what to expect. Distributed as audio and cut into TikTok-ready clips that quietly answer the questions every new patient is Googling. Episodes distribute through Google Workspace, clips share via Gmail to active patients, and Mailchimp newsletters keep the audience growing.

### PLAYS WELL WITH

Riverside

Descript

Apple Podcasts

### OUTCOME

**Patients arrive informed, confident, ready to commit.**

# 05

## Digital avatar of the doctor

---

*A warm welcome before the first appointment.*

### THE PLAY

A video clone of the lead doctor greets visitors on the homepage, explains the new-patient process in their language, and reduces fear of the unknown. Embedded on the site, dropped into Mailchimp nurture emails, and routed to Slack the moment a new patient watches it end-to-end.

### PLAYS WELL WITH

HeyGen

Tavus

ElevenLabs

### OUTCOME

**Higher booking conversion from cold website traffic.**

# 06

## **Agentic AI for no-show recovery**

---

*Cancellation detected -> chair filled in minutes.*

### THE PLAY

When a cancellation hits your PMS, an agent scans the waitlist, texts the top three candidates via Weave, books the first 'yes,' updates the schedule, and sends a Google review request 4 hours after their visit. Asana tracks the recovery pipeline, QuickBooks Online sees revenue land back in the chair, and Slack celebrates every save with the team.

### PLAYS WELL WITH

Dentrix

Weave

NexHealth

Google Reviews API

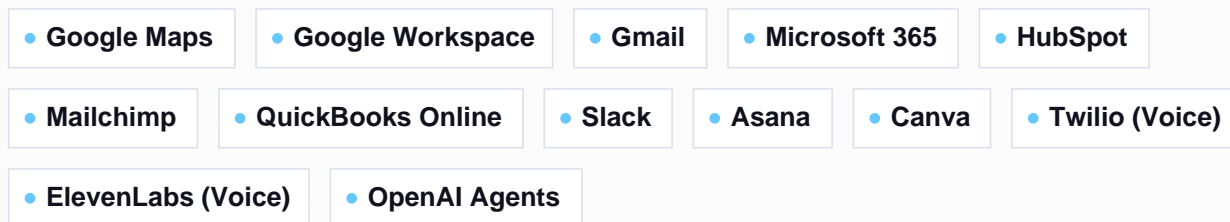
### OUTCOME

**Recover \$80k+ in lost chair time per year.**

## INTEGRATIONS

# Lives inside your stack.

Voice, agentic workflows, and Google products — wired into the everyday SaaS your health & dental business already runs on. Plus every vertical-specific tool listed in the chapters.



## ALSO

*QuickBooks Online, Xero, FreshBooks, Wave, HubSpot, Salesforce, Pipedrive, Zoho One, Freshworks, Odoo, Microsoft 365, Google Workspace, Gmail, Google Maps, Slack, Monday.com, Asana, Trello, Canva, Shopify, Square, Mailchimp — and the vertical-specific tools already named in the chapters above.*

READY WHEN YOU ARE

# Let's give your front desk a tireless co-pilot.

---

We design, integrate, and operate the whole stack. You watch the numbers move. Reply to the email this PDF arrived with — or book a 30-minute strategy call and we'll map your playbook in real time.

---

EMAIL

**hello@ayudaconnect.com**

BOOK A CALL

**ayudaconnect.com/book**